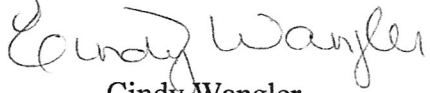




January 16, 2010

To Whom It May Concern:

Bart Hermer is a loyal Lone Star Baby & Kids customer. In June 2009 he ordered a toddler accessory pack for his Orbit stroller. The piece wasn't scheduled to arrive until after their departure for their family vacation to London. Knowing that it wouldn't be in before they left, Bart asked us if we could hold the piece until they returned in December.

  
Cindy Wangler  
Dallas Store Manager